

B3G enhances its B-Centrex offer with a new Operator Software for PC

B3G, leader in the French VoIP market, enhances its B-Centrex offer and launches its new Operator Software for PC. This solution includes all the necessary features for a receptionist phone.

Ergonomic and user-friendly, the Operator Software facilitates the work of the receptionist; it allows the receptionist to efficiently process calls and improve the reception of the company.

The Operator Software was born of a collaborative work between B3G and JoHeR, which sells Voice Operator Panel ®. « B3G has brought us a real knowledge of the needs of its customers. Through our respective experiences we have developed a version of our software adapted to the B3G B-Centrex offer. This with a permanent objective of ergonomics and ease of use, facilitating the day-to-day work of persons in charge of the call reception of their company » says Jean-Hugues Royer, C.E.O of JoHeR.

« Our collaboration with JoHeR has enabled us to build the Operator Software adapted to the needs of our customers. With this new solution B3G reaffirms its willingness to enhance the productivity of their customers through its B-Centrex offer » It is in those words that Patrice Giami, C.E.O of B3G, announced the new Operator Software.

This version of the Operator Software is an application installed on the customer PC. Coupled to the B-Centrex offer, it is particularly well suited to large sites. It provides the following features:

- processing and transferring of incoming calls,
- multiple calls handling,
- monitoring of company phones,
- access to directories of the company,
- identification of correspondent (staff, customer ...),
- display of the calls held time,
- advanced call log,
- automated update of the application.

The benefits of the B3G Operator Software are:

- ease of deployment,
- advanced features,
- ease of use.

This offer is now available through the network of B3G partners.

About B3G

Oséo-ANVAR labeled telecom operator, B3G is the French leader in the Centrex and IP telephony for companies, with more than 65 000 users on its network. B3G offers companies a comprehensive portfolio of telecom services distributed throughout France by telecommunications business professionals: private installers, data integrators, IP telephony specialists. B3G's mission is to deliver to businesses of all sizes, reliable, cost-effective, innovative, telecom solutions that adapt to each customer. www.b3g.fr

Press contact B3G : Fabienne Yvonou - Pertinence Communication - +33 1 47 78 11 09

E-mail : fab@pertinencecom.com

About JoHeR

JoHeR markets since 2002 voice solutions for IVR hosting based on the latest technologies such as VoiceXML, speech synthesis and speech recognition. Since 2007, JoHeR extends its offer to innovative voice solutions for IP Centrex operators and IP PBX installers. These solutions cover all their customers VoIP software needs from the company reception to the desktop computers. www.joher.com

Press contact JoHeR : press@joher.com